



RENTER NAME Anas Alhams		EMAIL ADDRESS aalhms91@gmail.com		RENTAL AGREEMENT NUMBER RC2342197IW		DATE TIME IN 24-12-2025 20:00																						
HOME/BUSINESS PHONE # 0798740519 /		HOME/BUSINESS ADDRESS Amman Amman		MILEAGE IN		MILEAGE OUT																						
CITY/STATE/COUNTRY Amman		POSTCODE /ZIP CODE Amman		DATE TIME OUT 12-12-2025 20:00		MILEAGE DRIVEN																						
PASSPORT NO. 8005519965		ISSUE STATE/COUNTRY US		ISSUE DATE		EXPIRY DATE. 2031-03-28																						
DRIVER'S LICENSE NO. 910523		STATE/COUNTRY US		EXPIRES 2033-03-13		D.O.B. 1991-05-23																						
ADDITIONAL DRIVER'S NAME		DRIVER'S LICENSE NO.		EXPIRES		D.O.B.																						
OPTIONAL PRODUCTS				DESCRIPTION																								
Smoking and Vaping It is against the terms and conditions of this rental to smoke or vape in the vehicle. if it is detected that you have smoked or vaped in the vehicle you will be charge the higher rate of cleaning				Rental Cost (Already prepaid to third party supplier)																								
Pickup instructions Please CALL/WhatsApp Our Airport Agent upon arrival At +962 77 101 5000 (24/7 Service) and he will be beside you within 10 Minutes for free shuttle. The renter should print out the full booking voucher and make sure to give it to our representative upon arrival.				Standard Insurance (CDW)																								
Return instructions One of our representatives will be waiting for you at our offices in Queen Alia Airport Road (EXIT 10W) branch, then our representative will drive you to the departure terminal for free of charge, in an emergency please WhatsApp or Call us At +962 77 101 5000.				Unlimited Mileage																								
Customer Signature: 				Local Tax																								
				Airport Surcharge																								
				SUPER INSURANCE (SCDW)																								
				<table border="1"> <thead> <tr> <th>UNIT PRICE</th> <th>QTY</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td>\$0.00</td> <td>1</td> <td>\$0.00</td> </tr> <tr> <td>\$12.93</td> <td>1</td> <td>\$155.17</td> </tr> <tr> <td>Net Total</td> <td></td> <td>\$155.17</td> </tr> <tr> <td>Discount</td> <td></td> <td>\$0.00</td> </tr> <tr> <td>Sales Tax 16.00%</td> <td></td> <td>\$24.83</td> </tr> <tr> <td>Total</td> <td></td> <td>\$180.00</td> </tr> </tbody> </table>				UNIT PRICE	QTY	TOTAL	\$0.00	1	\$0.00	\$12.93	1	\$155.17	Net Total		\$155.17	Discount		\$0.00	Sales Tax 16.00%		\$24.83	Total		\$180.00
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I AGREE TO ALLOW Monte Carlo Rent A Car - Jordan. ,Al Jubaiha Area, University of Jordan, ,Amman,1937, TL International Group Ltd T/A Right Cars Vehicle Rentals Suite 501, Regency House, 91 Western Road,Brighton, BN1 2NW, United Kingdom, Registered in England & Wales No 07899212 TO HOLD A COPY OF MY PERSONAL IDENTIFICATION DOCUMENTS AND CONTACT DETAILS (ID, driving licence, passport, full name and address, date of birth, email address and telephone number) in order to provide car rental services as defined in the following agreement. I understand the information will be held for a period of 12 months in accordance with the privacy policy defined on the companies website and during this time maybe shared with my booking agent to facilitate any enquiries about your rental or with an traffic enforcement agencies or companies where a traffic violations may have occurred during the rental period.																												
I understand that during the rental period I am responsible for all toll charges, parking charges, towing charges and any other related charges, and that the cost of which will be deducted from my deposit, or may be charged to my payment card up to 12 months after the end of the rental. Any unused deposit fund will be refunded to my payment card within 7 (seven) working days, but it may take my financial institution a further 14 working days to show the amount on my payment card																												
I understand that I am not permitted to smoke or vape in the rental vehicle supplied and that if the vehicle smells of smoke or vape upon my return I will be charge the highest rate of cleaning fee as defined in the companies damage and cleaning charge matrix																												
I declare I have no convictions or motoring offences pending and during the last 5 years I have never been disqualified for driving or been convicted of any criminal act. I declare I have not been declined for motor insurance or had a motor policy cancelled or a renewal declined, and I have not been asked to pay an increased premium or had any special conditions imposed on any motor insurance policy. I declare I do not suffer from defective vision or hearing (not corrected by glasses or hearing aid), heart disorder, diabetes, fits or any other physical or mental infirmity that could affect my driving. I declare that to the best of my knowledge and belief the particulars given in this insurance proposal are true and no information has been withheld that might influence acceptance of the proposal which, with this declaration shall form the basis of the contract of insurance.																												
I understand that the standard insurance supplied does not cover the underside of the vehicle, tyres and any glass components and that I am fully responsible for their complete repair if damaged during the rental period. I also understand that it is my responsibility to pay directly to the company for all damages under the terms of this agreement and it is my responsibility to claim back any payment from any third party company I have purchased insurance cover from. I understand that the rental vehicle may contain a tracking device. This device collects data regarding the vehicle's location, speed, and geofence violation. Any data collected will only be used for specific purposes, including vehicle recovery, safety, monitoring driving patterns and geofence violation. The data stored are used in case of a breach of our terms and conditions The vehicle's data will be handled securely and will not be shared with third parties except as required by law or with your explicit consent. You have the right to request deletion of your data at any time.																												
Customer Signature: 																												

TERMS AND CONDITIONS

Any Disputes between 'RightCars' and 'You' concerning this rental agreement shall be resolved under the laws of .

1. THE CONTRACTED PARTIES OF THIS AGREEMENT ARE:

1.1.Monte Carlo Rent A Car - Jordan, trading as RightCars Amman Queen Alia International Airport (Location) herein referred to as "the lessor", and is the company providing the rental vehicle. 1.2. The person or company who has entered into and signed this rental agreement overleaf, and to whom the lessor has agreed to rent the vehicle to, is herein referred to as the lessee?. 1.3. "Additional Driver" is any driver(s) in addition to the lessee who has been authorised by the lessor to drive the rental vehicle, the name of which are detailed in the agreement. 1.4. The lessee and additional driver(s) herby agree to be bound by the terms and conditions of this rental agreement.

2. THE RENTAL VEHICLE AND VEHICLE USAGE

2.1. "Vehicle" is the rental vehicle detailed overleaf or in the event that a replacement vehicle is provided the replacement vehicle is deemed to be the vehicle for the purpose of this rental agreement. 2.2. The vehicle may only be driven by the lessee or any additional named driver(s) authorised by the lessor. 2.3. The Vehicle cannot be used: by any person who is not authorised by the lessor; by any person who is under the influence of alcohol or drugs; within any country or state not authorised by the lessor; in such a way that it becomes overloaded; to carry more passengers than it is designed for; to tow any other vehicle, trailer or caravan; to carry passengers for hire, reward or to provide driving lessons; be driven in the event that any mechanical, electrical or structural failure or damage occurs; for any unlawful purpose and/or in breach of any road traffic legislation and/or parked in breach of any parking restrictions or conditions. The lessee is responsible for all towing charges of the vehicle. 2.4. Unlimited Mileage is subject to a fair usage policy which defines a limit of 200 miles/Km per day, miles/Km over 200 miles/Km a day will be charged at rate defined in the pricing matrix, which is available upon request.

3. RENTAL CHARGES; PAYMENT AND RENTAL PERIOD

3.1. The rental charge for the vehicle, any additional named driver(s) and/or any additional items is that given at the time of booking or when authorised, or when provided by the lessor and will be shown in the rates and charges section overleaf. The lessee must pay to the lessor: 3.1.1. The rental charge for the vehicle either at the time of booking, or prior to the vehicle being provided or at the time when any additional rental period(s) is authorised by the lessor. 3.1.2. Any additional driver(s) either at the time of booking or as soon as any additional driver is authorised by the lessor. 3.1.3. Any additional items required i.e. baby seats either at the time of booking or when provided by the lessor. 3.1.4. Any additional charges incurred during the rental period either when incurred or at the end of the rental period. 3.2. The lessee herby authorises the lessor to use the same credit/debit card provided for payment of the vehicle, to be used for any and all subsequent charges and/or fees incurred by the lessee during the rental period. 3.3. The rental period for the vehicle is subject to the following: 3.3.1. The rental period is the amount of days the vehicle is rented to the lessee by the lessor, the commencement of the rental period is the "time and date out" and the end of the rental period is the "time and date due back" as shown overleaf. 3.3.2. With the agreement of the lessor the rental period may be able to be extended by the lessee by way of a further rental payment being made at the rates applicable at the time of the extended rental period. No new rental agreement needs to be signed as the extended rental period will be subjected to the same terms and conditions this rental agreement with the extended "time and date due back" being amended overleaf. 3.3.3. The maximum period that the vehicle can be rented or extended under this agreement by the lessee is at the discretion of the lessor.

4. HOLDING DEPOSIT

4.1. A holding deposit is required to be paid by the lessee to the lessor at the commencement of the rental period. 4.2. The lessee herby authorises the lessor to use the same credit/debit card provided for payment of the vehicle for the payment of the holding deposit. 4.3. In the event that the lessee returns the vehicle undamaged and/or has not incurred any unpaid fees and/or has not incurred any charges and/or has fully complied with the terms and conditions of this rental agreement then the lessor will return the holding deposit by crediting the same credit/debit card used when the payment of the holding deposit was taken. 4.4. In the event of any discrepancies in the return of the deposit amount the lessee must make a claim in writing within 60 days of the end of the rental period. 4.5. The lessee should allow 28 working days for the return of all or part of the holding deposit to be credited to their account.

5. RETURNING THE VEHICLE, ADDITIONAL COSTS AND DAMAGE CHARGES

5.1. At the end of the rental period or any pre-agreed extended rental period the lessee must return the vehicle to the lessor at the pre-arranged location place. 5.1.1. If the lessee keeps the vehicle beyond the date and time that the vehicle is due back then the lessee will become liable for an late return fee plus our standard Administration Fee plus the current daily rental fee for the vehicle for each day or part thereof that the vehicle is overdue. 5.1.2. The lessee may also become liable for any tracing and recovery charges incurred by the lessor. 5.2. The lessee must return the vehicle to the lessor in a clean and tidy condition. 5.2.1. If the vehicle is returned by the lessee to the lessor excessively dirty the lessee will become liable for a valeting fee plus our standard Administration Fee 5.3. The lessee must return the vehicle to the lessor with the same level of fuel as the vehicle contained at the commencement of the rental period. 5.3.1. If the vehicle is returned with less fuel then the lessee will become liable for the cost of the additional fuel and will also be subjected to our standard administration fee 5.4. The lessee must return to the lessor any additional items hired in the condition in which they were hired. 5.4.1. If the additional items hired by the lessee from the lessor are not returned or are returned damaged then the lessee will become liable for the full replacement cost of these items. 5.5. The lessee herby authorises the lessor to deduct any fees charges and costs incurred by the lessee in respect of 5.1 to 5.4 above from the holding deposit and if the holding deposit is insufficient to cover these, the lessee herby authorises the lessor to charge the balance of these costs to the same credit/debit card as used for the payment of the vehicle. 5.6. The lessee must return the vehicle to the lessor together with its all of its tyres, tools accessories, equipment and/or the vehicles contents undamaged or without any additional damage as detailed on the damage check list. 5.6.1. In the event of any loss or damage incurred to the vehicle or its tyres, tools accessories, equipment and/or the vehicles contents then the holding deposit will be retained in full by the lessor until liability and the cost of the damage has been assessed. 5.6.2. If the loss and/or damage was caused the lessee, and did not involve any other party the lessor will submit an invoice to the lessee detailing the full repair and loss costs and the lessee herby authorises the lessor to deduct the amount of the invoice from the holding deposit, if the holding deposit is insufficient, the lessee herby authorises the lessor to charge the balance to the same credit/debit card as used for the payment of the vehicle. 5.6.3. If the loss and/or damage involved a third party the lessee may become liable for the cost of damage caused by the accident up to the insurance excess as detailed under this rental agreement - see section 6. 5.7. The lessee is not entitled to any refund of any rental charges paid in respect of the unused rental period if the vehicle is returned by the lessee to the lessor earlier than the specified return time and date.

6. NEGLIGENCE, INSURANCE COVER AND ACCIDENT PROCEDURES

6.1. The lessee and any additional driver(s) herby undertake to ensure that the vehicle is always locked when unattended, and to take all reasonable steps to prevent loss of or damage to the vehicle, or its tyres, tools accessories, equipment and/or additional items hired and/or the vehicles contents. 6.2. At the commencement of the rental period the vehicle will have been provided to the lessee with the correct tyre pressure, engine oil level, battery fluid level, screen wash level, coolant level and automatic transmission level (where applicable), it is the responsibility of the lessee to ensure these are maintained throughout the duration of the rental period. 6.3. The insurance cover provided by the lessor for the vehicle does not provide cover if the lessee has been negligent and/or has not adhered to the condition 6.1 and 6.2 above, consequently the lessee will become responsible for any damage caused to the vehicle as a result and the lessee herby authorises the lessor to deduct the cost of any damage incurred from the holding deposit or in the event that the cost is more than the holding deposit herby authorises the lessor to debit the additional amount from the same credit/debit card as used for the rental payment. 6.4. The insurance cover provided by the lessor for the vehicle does not cover the lessee for any loss or damage incurred in respect of the following: 6.4.1. damage to wheels, wheel trims, mirrors, aerials, parcel shelf and windscreens; and/or loss of keys and subsequent replacement costs; and/or loss of radio, radio/CD and any damage caused by the theft of such; and/or filling the vehicle with incorrect fuel and subsequent costs and/or damage to tyres; NB If the lessee replaces a tyre it must be of the same make and specifications as the original; and/or loss or damage to the spare wheel if provided and/or loss or damage to a tyre damage repair kit. 6.4.2. In the event that any loss or damage is caused by the lessee as detained in 6.4.1 above, the lessee herby authorises the lessor to deduct the cost from the holding deposit or if the cost is more than the holding deposit to debit the additional amount from the same credit/debit card as used for the payment of the vehicle. 6.5. The insurance cover provided for the vehicle in the event of an accident may not provide cover to the lessee in full; there is an amount for which the lessee will not be covered this is called the "Damage Excess". 6.5.1. The damage excess under this rental agreement is defined on the rental agreement on the vehicle and the lessee is liable for the amount of the damage excess in the event of an accident. 6.5.2. In the event that the vehicle is involved in an accident then the insurance excess under this rental agreement will become due immediately from the lessee to the lessor and the lessee **herby authorises the lessor to deduct the damage excess amount from the same credit/debit card as the holding deposit was taken or if the holding deposit has been retained then the balance up to the insurance excess amount.** 6.5.3. **In the event of a non-fault claim the lessor's insurers may be able to recover the uninsured losses arising out of a claim from the third party's insurers including any excess the lessee is liable for. Consequently the lessee may be entitled to be reimbursed for their share of any uninsured loss recovered made by the lessor's insurers from the third party's insurers.** 6.5.4. **In the event that the lessee has purchased insurance from a third party company to insure against the "Damage Excess" the lessee must pay the lessor immediately the full amount of the "Damage Excess" and claim the value of the "Damage Excess" against the insurance they have purchased from third party company.** 6.6. **The lessee must inform the lessor within 24hours in the event of an accident and/or if the vehicle becomes damaged lost or stolen.** 6.7. **In the event of an accident the lessee is required to safeguard the interest of the lessor and the lessor's vehicle and adhere to the instructions contained within the vehicle and complete an accident insurance form and obtain a police report and then deliver this to the lessor as soon as possible after an accident.** 6.8. **The lessee herby agrees that in the event that the lessor makes a claim for any loss or damage caused to the vehicle under the lessor's insurance policy then a copy of this rental agreement may be passed to the lessor's insurers; their authorised agents; third party insurers and/or any solicitors involved in the settlement of any claim.**

7. LIABILITIES AND RESPONSIBILITIES

7.1. During the rental period or extended rental period of the vehicle the lessee and/or any additional driver(s) will become liable for, and responsible for, the payment of certain charges and or fees in respect of any and all offences incurred in the Country from which the vehicle was rented and/or the Countries in which the lessee has been authorise to drive the vehicle under this rental agreement as if the lessee and/or any additional drivers were the owner of the vehicle. The type of charges and or fees which the lessee and/or additional driver(s) may be liable include but are not limited to the following: 7.1.1. Any fixed penalty charges incurred in respect to a breach of a road traffic violation and/or in breach of any driving legislation, such as speeding fines and/or any excess charges incurred for the non-payment of such. 7.1.2. Any road, bridge or tunnel tolls or excess charges incurred for the non-payment of such. 7.1.3. Area or road congestion fees and/or penalty charges incurred for the non-payment of such. 7.1.4. All parking charges incurred as a result of parking the vehicle illegally and/or in breach of any parking restrictions being in place at the time of parking the vehicle and/or being parking over the time limit paid for parking the vehicle; including any financial penalties and/or fees as a result of non-payment of such. 7.1.5. Any removal, towing and/or clamping charges incurred as a result of the vehicle being parked illegally and/or parking the vehicle in breach of any time restrictions and/or without obtaining the permission of the owner of the land where the vehicle was parked; including any financial penalties and/or fees as a result of non-payment of such. 7.1.6. Any storage fees, administrative charges and/or release fees incurred as a result of the vehicle being parked illegally and/or parking the vehicle in breach of any time restrictions and/or without first obtaining permission of the owner of the land; including any financial penalties and/or fees as a result of non-payment of such. 7.1.7. In the event that the lessee and/or any additional driver(s) becomes liable for an offence and/or fails to pay a fee and/or a charge of the type as detailed in 7.1.1 to 7.1.6 then the lessor will become liable for these, consequently the lessee herby authorises the lessor to deduct the cost of any such charges and fees from the holding deposit, if the holding deposit is insufficient or has been returned to the lessee then the lessee herby authorises the lessor to charge the balance or full cost of any paid charges and fees to the same credit/debit card as used for the payment of the vehicle together with our standard administration fee for each for each and every unpaid offence incurred. 7.2. The law within the Country in which the vehicle has been rented or be driven may requires all children travelling in cars to use the correct child restraint, therefore it is the responsibility of the lessee to: 7.2.1. Ensure that they order the correct child/baby seat from the lessor when booking the vehicle if a child or baby will be travelling in the vehicle. 7.2.2. Undertake the fitting of all baby/child seats in the vehicle. Under NO circumstances will any member of the lessor's staff assist or fit baby seats on the lessee's behalf. 7.3. The lessee must inform the lessor immediately if the vehicle develops any fault or requires any servicing and allow the lessor to carry out any essential repairs or servicing. 7.4. In the event that the vehicle develops a fault or is damaged to the extent that it is unable to be used the lessor will endeavour to provide an alternative replacement vehicle to the lessee for the remainder of the rental period which will be subject to the same terms and conditions as the original rental agreement. 7.5. The lessee is not authorised to carry out any repairs to the vehicle or allow anyone else to do so without the lessor's express permission. If the lessor does authorise any repairs the lessee may be entitled to be reimbursed by the lessor providing the lessee obtains a receipt showing any tax for any labour costs and parts used. 7.6. If any attempt is made by the lessee to claw back any charges made on your credit/debit card in respect to any payments due under the terms & conditions of this rental agreement or a charge made because the lessee and/or an additional driver(s) failed to adhere to a clause in this rental agreement, or in respect to any fees and or administration charges due under this rental agreement, the lessee will incur and become liable for an administration charge to compensate the lessor is dealing with this matter together with any claw back charge incurred by them. 7.7. If the lessee become in breach of any of the terms and conditions of this rental agreement the lessor are entitled to treat this rental agreement as terminated and to repossess the vehicle, the lessee herby authorises the lessor and/or the lessor's agents to enter into or onto the lessee's property to do so if necessary.



Along with our agent please ensure that you mark down and pre-exisiting damage you can find on the vehicle. During the renal period you are responsible for any new damage to the vehicle that is not recorded on this document

Consignor : Amman Queen Alia International Airport
Address : Queen Alia Airport Road (Exit10W)
City : Amman
Postcode : 1937
Telephone : 962771015000

Consignee : Anas Alhams
Address : Amman , Amman
City : Amman
Postcode : 1937
Telephone : 0798740519

MAKE Suzuki Model : Mileage : VIN No : 70-57424 Plate : Alto 70-1

Please ensure that all pre-exisitgn damage is recorded

I agree with the agents assessment of the condition of this vehicle

___Initials

I agree with the terms and conditions on the reverse of this page

___Initials

The Renter can not make proper inspection

Night time pickup

___Initials

Rain

___Initials

Dirty

___Initials

The Renter acknowledges that he or she has received this vehicle in the condition as details above .

Customer Signature:

TERMS AND CONDITIONS

Any Disputes between 'RightCars' and 'You' concerning this rental agreement shall be resolved under the laws of .

1. THE CONTRACTED PARTIES OF THIS AGREEMENT ARE:

1.1.Monte Carlo Rent A Car - Jordan, trading as RightCars Amman Queen Alia International Airport (Location) herein referred to as "the lessor", and is the company providing the rental vehicle. 1.2. The person or company who has entered into and signed this rental agreement overleaf, and to whom the lessor has agreed to rent the vehicle to, is herein referred to as the lessee?. 1.3. "Additional Driver" is any driver(s) in addition to the lessee who has been authorised by the lessor to drive the rental vehicle, the name of which are detailed in the agreement. 1.4. The lessee and additional driver(s) herby agree to be bound by the terms and conditions of this rental agreement.

2. THE RENTAL VEHICLE AND VEHICLE USAGE

2.1. "Vehicle" is the rental vehicle detailed overleaf or in the event that a replacement vehicle is provided the replacement vehicle is deemed to be the vehicle for the purpose of this rental agreement. 2.2. The vehicle may only be driven by the lessee or any additional named driver(s) authorised by the lessor. 2.3. The Vehicle cannot be used: by any person who is not authorised by the lessor; by any person who is under the influence of alcohol or drugs; within any country or state not authorised by the lessor; in such a way that it becomes overloaded; to carry more passengers than it is designed for; to tow any other vehicle, trailer or caravan; to carry passengers for hire, reward or to provide driving lessons; be driven in the event that any mechanical, electrical or structural failure or damage occurs; for any unlawful purpose and/or in breach of any road traffic legislation and/or parked in breach of any parking restrictions or conditions. The lessee is responsible for all towing charges of the vehicle. 2.4. Unlimited Mileage is subject to a fair usage policy which defines a limit of 200 miles/Km per day, miles/Km over 200 miles/Km a day will be charged at rate defined in the pricing matrix, which is available upon request.

3. RENTAL CHARGES; PAYMENT AND RENTAL PERIOD

3.1. The rental charge for the vehicle, any additional named driver(s) and/or any additional items is that given at the time of booking or when authorised, or when provided by the lessor and will be shown in the rates and charges section overleaf. The lessee must pay to the lessor: 3.1.1. The rental charge for the vehicle either at the time of booking, or prior to the vehicle being provided or at the time when any additional rental period(s) is authorised by the lessor. 3.1.2. Any additional driver(s) either at the time of booking or as soon as any additional driver is authorised by the lessor. 3.1.3. Any additional items required i.e. baby seats either at the time of booking or when provided by the lessor. 3.1.4. Any additional charges incurred during the rental period either when incurred or at the end of the rental period. 3.2. The lessee herby authorises the lessor to use the same credit/debit card provided for payment of the vehicle, to be used for any and all subsequent charges and/or fees incurred by the lessee during the rental period. 3.3. The rental period for the vehicle is subject to the following: 3.3.1. The rental period is the amount of days the vehicle is rented to the lessee by the lessor, the commencement of the rental period is the "time and date out" and the end of the rental period is the "time and date due back" as shown overleaf. 3.3.2. With the agreement of the lessor the rental period may be able to be extended by the lessee by way of a further rental payment being made at the rates applicable at the time of the extended rental period. No new rental agreement needs to be signed as the extended rental period will be subjected to the same terms and conditions this rental agreement with the extended "time and date due back" being amended overleaf. 3.3.3. The maximum period that the vehicle can be rented or extended under this agreement by the lessee is at the discretion of the lessor.

4. HOLDING DEPOSIT

4.1. A holding deposit is required to be paid by the lessee to the lessor at the commencement of the rental period. 4.2. The lessee herby authorises the lessor to use the same credit/debit card provided for payment of the vehicle for the payment of the holding deposit. 4.3. In the event that the lessee returns the vehicle undamaged and/or has not incurred any unpaid fees and/or has not incurred any charges and/or has fully complied with the terms and conditions of this rental agreement then the lessor will return the holding deposit by crediting the same credit/debit card used when the payment of the holding deposit was taken. 4.4. In the event of any discrepancies in the return of the deposit amount the lessee must make a claim in writing within 60 days of the end of the rental period. 4.5. The lessee should allow 28 working days for the return of all or part of the holding deposit to be credited to their account.

5. RETURNING THE VEHICLE, ADDITIONAL COSTS AND DAMAGE CHARGES

5.1. At the end of the rental period or any pre-agreed extended rental period the lessee must return the vehicle to the lessor at the pre-arranged location place. 5.1.1. If the lessee keeps the vehicle beyond the date and time that the vehicle is due back then the lessee will become liable for an late return fee plus our standard Administration Fee plus the current daily rental fee for the vehicle for each day or part thereof that the vehicle is overdue. 5.1.2. The lessee may also become liable for any tracing and recovery charges incurred by the lessor. 5.2. The lessee must return the vehicle to the lessor in a clean and tidy condition. 5.2.1. If the vehicle is returned by the lessee to the lessor excessively dirty the lessee will become liable for a valeting fee plus our standard Administration Fee 5.3. The lessee must return the vehicle to the lessor with the same level of fuel as the vehicle contained at the commencement of the rental period. 5.3.1. If the vehicle is returned with less fuel then the lessee will become liable for the cost of the additional fuel and will also be subjected to our standard administration fee 5.4. The lessee must return to the lessor any additional items hired in the condition in which they were hired. 5.4.1. If the additional items hired by the lessee from the lessor are not returned or are returned damaged then the lessee will become liable for the full replacement cost of these items. 5.5. The lessee herby authorises the lessor to deduct any fees charges and costs incurred by the lessee in respect of 5.1 to 5.4 above from the holding deposit and if the holding deposit is insufficient to cover these, the lessee herby authorises the lessor to charge the balance of these costs to the same credit/debit card as used for the payment of the vehicle. 5.6. The lessee must return the vehicle to the lessor together with its all of its tyres, tools accessories, equipment and/or the vehicles contents undamaged or without any additional damage as detailed on the damage check list. 5.6.1. In the event of any loss or damage incurred to the vehicle or its tyres, tools accessories, equipment and/or the vehicles contents then the holding deposit will be retained in full by the lessor until liability and the cost of the damage has been assessed. 5.6.2. If the loss and/or damage was caused the lessee, and did not involve any other party the lessor will submit an invoice to the lessee detailing the full repair and loss costs and the lessee herby authorises the lessor to deduct the amount of the invoice from the holding deposit, if the holding deposit is insufficient, the lessee herby authorises the lessor to charge the balance to the same credit/debit card as used for the payment of the vehicle. 5.6.3. If the loss and/or damage involved a third party the lessee may become liable for the cost of damage caused by the accident up to the insurance excess as detailed under this rental agreement - see section 6. 5.7. The lessee is not entitled to any refund of any rental charges paid in respect of the unused rental period if the vehicle is returned by the lessee to the lessor earlier than the specified return time and date.

6. NEGLIGENCE, INSURANCE COVER AND ACCIDENT PROCEDURES

6.1. The lessee and any additional driver(s) herby undertake to ensure that the vehicle is always locked when unattended, and to take all reasonable steps to prevent loss of or damage to the vehicle, or its tyres, tools accessories, equipment and/or additional items hired and/or the vehicles contents. 6.2. At the commencement of the rental period the vehicle will have been provided to the lessee with the correct tyre pressure, engine oil level, battery fluid level, screen wash level, coolant level and automatic transmission level (where applicable), it is the responsibility of the lessee to ensure these are maintained throughout the duration of the rental period. 6.3. The insurance cover provided by the lessor for the vehicle does not provide cover if the lessee has been negligent and/or has not adhered to the condition 6.1 and 6.2 above, consequently the lessee will become responsible for any damage caused to the vehicle as a result and the lessee herby authorises the lessor to deduct the cost of any damage incurred from the holding deposit or in the event that the cost is more than the holding deposit herby authorises the lessor to debit the additional amount from the same credit/debit card as used for the rental payment. 6.4. The insurance cover provided by the lessor for the vehicle does not cover the lessee for any loss or damage incurred in respect of the following: 6.4.1. damage to wheels, wheel trims, mirrors, aerials, parcel shelf and windscreens; and/or loss of keys and subsequent replacement costs; and/or loss of radio, radio/CD and any damage caused by the theft of such; and/or filling the vehicle with incorrect fuel and subsequent costs and/or damage to tyres; NB If the lessee replaces a tyre it must be of the same make and specifications as the original; and/or loss or damage to the spare wheel if provided and/or loss or damage to a tyre damage repair kit. 6.4.2. In the event that any loss or damage is caused by the lessee as detained in 6.4.1 above, the lessee herby authorises the lessor to deduct the cost from the holding deposit or if the cost is more than the holding deposit to debit the additional amount from the same credit/debit card as used for the payment of the vehicle. 6.5. The insurance cover provided for the vehicle in the event of an accident may not provide cover to the lessee in full; there is an amount for which the lessee will not be covered this is called the "Damage Excess". 6.5.1. The damage excess under this rental agreement is defined on the rental agreement on the vehicle and the lessee is liable for the amount of the damage excess in the event of an accident. 6.5.2. In the event that the vehicle is involved in an accident then the insurance excess under this rental agreement will become due immediately from the lessee to the lessor and the lessee **herby authorises the lessor to deduct the damage excess amount from the same credit/debit card as the holding deposit was taken or if the holding deposit has been retained then the balance up to the insurance excess amount. 6.5.3. In the event of a non-fault claim the lessor's insurers may be able to recover the uninsured losses arising out of a claim from the third party's insurers including any excess the lessee is liable for. Consequently the lessee may be entitled to be reimbursed for their share of any uninsured loss recovered made by the lessor's insurers from the third party's insurers. 6.5.4. In the event that the lessee has purchased insurance from a third party company to insure against the "Damage Excess" the lessee must pay the lessor immediately the full amount of the "Damage Excess" and claim the value of the "Damage Excess" against the insurance they have purchased from third party company. 6.6. The lessee must inform the lessor within 24hours in the event of an accident and/or if the vehicle becomes damaged lost or stolen. 6.7. In the event of an accident the lessee is required to safeguard the interest of the lessor and the lessor's vehicle and adhere to the instructions contained within the vehicle and complete an accident insurance form and obtain a police report and then deliver this to the lessor as soon as possible after an accident. 6.8. The lessee herby agrees that in the event that the lessor makes a claim for any loss or damage caused to the vehicle under the lessor's insurance policy then a copy of this rental agreement may be passed to the lessor's insurers; their authorised agents; third party insurers and/or any solicitors involved in the settlement of any claim.**

7. LIABILITIES AND RESPONSIBILITIES

7.1. During the rental period or extended rental period of the vehicle the lessee and/or any additional driver(s) will become liable for, and responsible for, the payment of certain charges and or fees in respect of any and all offences incurred in the Country from which the vehicle was rented and/or the Countries in which the lessee has been authorise to drive the vehicle under this rental agreement as if the lessee and/or any additional drivers were the owner of the vehicle. The type of charges and or fees which the lessee and/or additional driver(s) may be liable include but are not limited to the following: 7.1.1. Any fixed penalty charges incurred in respect to a breach of a road traffic violation and/or in breach of any driving legislation, such as speeding fines and/or any excess charges incurred for the non-payment of such. 7.1.2. Any road, bridge or tunnel tolls or excess charges incurred for the non-payment of such. 7.1.3. Area or road congestion fees and/or penalty charges incurred for the non-payment of such. 7.1.4. All parking charges incurred as a result of parking the vehicle illegally and/or in breach of any parking restrictions being in place at the time of parking the vehicle and/or being parking over the time limit paid for parking the vehicle; including any financial penalties and/or fees as a result of non-payment of such. 7.1.5. Any removal, towing and/or clamping charges incurred as a result of the vehicle being parked illegally and/or parking the vehicle in breach of any time restrictions and/or without obtaining the permission of the owner of the land where the vehicle was parked; including any financial penalties and/or fees as a result of non-payment of such. 7.1.6. Any storage fees, administrative charges and/or release fees incurred as a result of the vehicle being parked illegally and/or parking the vehicle in breach of any time restrictions and/or without first obtaining permission of the owner of the land; including any financial penalties and/or fees as a result of non-payment of such. 7.1.7. In the event that the lessee and/or any additional driver(s) becomes liable for an offence and/or fails to pay a fee and/or a charge of the type as detailed in 7.1.1 to 7.1.6 then the lessor will become liable for these, consequently the lessee herby authorises the lessor to deduct the cost of any such charges and fees from the holding deposit, if the holding deposit is insufficient or has been returned to the lessee then the lessee herby authorises the lessor to charge the balance or full cost of any paid charges and fees to the same credit/debit card as used for the payment of the vehicle together with our standard administration fee for each for each and every unpaid offence incurred. 7.2. The law within the Country in which the vehicle has been rented or be driven may requires all children travelling in cars to use the correct child restraint, therefore it is the responsibility of the lessee to: 7.2.1. Ensure that they order the correct child/baby seat from the lessor when booking the vehicle if a child or baby will be travelling in the vehicle. 7.2.2. Undertake the fitting of all baby/child seats in the vehicle. Under NO circumstances will any member of the lessor's staff assist or fit baby seats on the lessee's behalf. 7.3. The lessee must inform the lessor immediately if the vehicle develops any fault or requires any servicing and allow the lessor to carry out any essential repairs or servicing. 7.4. In the event that the vehicle develops a fault or is damaged to the extent that it is unable to be used the lessor will endeavour to provide an alternative replacement vehicle to the lessee for the remainder of the rental period which will be subject to the same terms and conditions as the original rental agreement. 7.5. The lessee is not authorised to carry out any repairs to the vehicle or allow anyone else to do so without the lessor's express permission. If the lessor does authorise any repairs the lessee may be entitled to be reimbursed by the lessor providing the lessee obtains a receipt showing any tax for any labour costs and parts used. 7.6. If any attempt is made by the lessee to claw back any charges made on your credit/debit card in respect to any payments due under the terms & conditions of this rental agreement or a charge made because the lessee and/or an additional driver(s) failed to adhere to a clause in this rental agreement, or in respect to any fees and or administration charges due under this rental agreement, the lessee will incur and become liable for an administration charge to compensate the lessor is dealing with this matter together with any claw back charge incurred by them. 7.7. If the lessee become in breach of any of the terms and conditions of this rental agreement the lessor are entitled to treat this rental agreement as terminated and to repossess the vehicle, the lessee herby authorises the lessor and/or the lessor's agents to enter into or onto the lessee's property to do so if necessary.